

Preparedness Briefing

CONNECTICUT



Friday, January 28, 2022, 1:30 p.m.

Eversource Closely Monitoring Nor'easter's Track

Operational Status: **WARNING**

OVERVIEW & FORECAST

- We continue to monitor the nor'easter moving up the coast.
- Light snowfall is expected to begin Friday evening, with heavy, dry snow beginning early Saturday and continuing throughout the day. Parts of the state could receive more than a foot of snow and gusty winds.
- A Winter Storm warning is now in effect for the entire state with a blizzard warning now posted for New London County.
- A shift in the storm could change snow accumulations and wind strength.
- The storm is expected to linger into early morning on Sunday before exiting the region.

RESOURCE PLANNING

- Eversource will activate its Emergency Response Plan (ERP) at an Event Level 5 tonight at midnight, indicating up to 125,000 customers without power and up to 3,000 trouble spots on our system.
- Available crews are staged in the Eastern and Southeastern parts of the states with a focus on the shoreline where hazardous winds are most likely to occur.
- Material resources include more than 5,000 cross arms and 3,000 utility poles ready for use. Logistics resources include more than 2,200 meals being prepped for area work centers and 2,000 hotel rooms for crews on Saturday night.
- The CT Incident Management Team (IMT) and the Emergency Coordination Team (ECT) continue to assess internal staffing, external crew acquisitions and material resources. Additional contractor crews began arriving Wednesday night, many arrived yesterday, and more will arrive today.
- All Eversource employees are prepared for storm response duties.
- A utility liaison will be activated Saturday as the direct point of contact for cable and telecommunication companies on escalated storm-related inquiries and requests regarding joint pole or attachment issues.

| PERSONNEL AVAILABLE FOR SATURDAY, JANUARY 29, 2022* | | | |
|---|-----|------------------|-----|
| Distribution Line Crews Total | 640 | Eversource Crews | 67 |
| | | Contractor Crews | 573 |
| Transmission Crews Total | 11 | Eversource Crews | 2 |
| | | Contractor Crews | 9 |
| Service Crews | 38 | | |
| RSO Trouble Shooters | 105 | | |
| Substation Electricians | 96 | | |
| Tree Crews | 300 | | |
| Damage Assessors | 199 | | |
| Wire Guards | 120 | | |
| *Crew numbers will change as we secure and/or release resources. Response Specialist Organization (RSO) Trouble Shooters are Eversource lineworkers in addition to total Distribution Line Crews. | | | |

- Gas Operations has partially activated the Gas IMT to monitor system impacts, coordinate snow removal and conduct flood surveillance during high-tide periods for flood-prone areas.
- Additional gas crews are scheduled throughout the weekend to remove snow and respond to any events.
- Gas construction projects will be secured and equipment removed for municipal snow clearing.
- Gas resources will be available to assist electric storm response once gas facilities have been cleared of snow and there are no gas distribution impacts.

PRE-STORM COMMUNICATIONS

- Outbound calls to medically coded customers and a customer email (to those for whom we have addresses) were delivered yesterday.
- A news release was distributed yesterday that includes storm preparedness, safety and outage reporting information
- Outreach to large commercial customers will be completed today.
- A media briefing with Eversource CT Operations President Steve Sullivan is planned for this afternoon.
- Eversource Regulatory and Governmental Affairs have been in contact with regulators and state officials.
- Regulatory Affairs and CT Electric Operations President Steve Sullivan met with DEMHS officials to share storm preparedness activities and plans.
- Eversource Community Liaisons have been activated and will contact municipalities throughout the day with a focus on ensuring communities are ready to use the new municipal portal.
- Social media continues to focus on how to prepare for the weather and report an outage.
- The home page of Eversource.com displays storm preparedness and safety information with quick links to the outage map.

APPROVED BY:

Mike Hayhurst, Connecticut Incident Commander, Electric Operations
Kevin Kelley, Incident Commander, Gas Operations